

**TERMS AND CONDITIONS IN RESPECT OF  
K Dollar Dash! K Dollar Program (1 June 2019 – 30 June 2019)**

**1 Applicable Activity**

By participation in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the activity.

**2 The details of Activity**

**Activity: K Dollar Dash! K Dollar Program**

From 1 June 2019 – 30 June 2019 (the “**Promotion Period**”),

**2.1** KLUB 11 Black Card / Gold Card Member whose same day spending reaches the designated amount at K11 with maximum of 4 electronic sales from at least 2 different merchants (each with a minimum spending of HK\$50, excluding spending by K Dollar(s)) will be rewarded with designated amount of K Dollars (“**Gifts**”). KLUB 11 Black Card / Gold Card Member must present same-day Eligible Receipts at 3/F KLUB 11 Koncierge of K11 Mall and register KLUB Points during the Promotion Period to redeem Gifts.

<b>Eligible Member</b>	<b>Spending Tier (HK\$)</b>	<b>Gift</b>	<b>Equivalent KLUB Points</b>
Black Card and Gold Card Members	HK\$3,500	<b>Black Card Members: 160 K Dollar</b> <b>Gold Card Members: 120 K Dollar</b>	<b>24,000 KLUB Points</b>
Black Card and Gold Card Members	HK\$10,000	<b>Black Card Members: 400 K Dollar</b> <b>Gold Card Members: 300 K Dollar</b>	<b>60,000 KLUB Points</b>

**2.2** Extra K Dollars will be credited to Members' accounts in the form of KLUB Points by 31 July 2019, i.e. an extra 24,000 KLUB Points upon HK\$3,500 same-day spending; an extra 60,000 KLUB Points upon HK\$10,000 same-day spending (Expiry date: 30 September 2019). The K Dollar Conversion Rate will be based on the Membership tier's designated rate at the time of conversion.

**3 Redemption Restriction**

**3.1** During Promotion Period, each eligible member is only entitled to enjoy the offer once per

day from each tier.

#### **4 Special Terms and Conditions applicable to the Activity**

##### **4.1 Terms Used**

4.1.1 "Eligible Receipt" means an original machine-printed receipt issued by a merchant at K11 on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

4.1.2 "Eligible Transaction" means a consumer transaction paid by Electronic Money between anyone and a merchant at K11 but excludes:

- (a) any single spending below HK\$50;
- (b) any purchase of cash vouchers, gift cards or coupons, stored value cards or pre-paid cards;
- (c) payments pertaining to any gift, reward or workshop redemption or other administrative charges;
- (d) adding value to Octopus cards, stored value cards or pre-paid cards;
- (e) any spending at Hyatt Regency Hotel;
- (f) charity donations;
- (g) purchase of membership;
- (h) currency exchange;
- (i) any bill payment (including but not limited to payment of telecommunication or utility bills); and
- (j) any other transaction between the Members and the Participating Merchants as specified by KLUB 11 from time to time.

4.1.3 "Electronic Money" means credit cards, debit cards and Octopus cards.

4.1.4 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Program Terms and Conditions.

##### **4.2 Credit of extra KLUB Points**

Extra K Dollars will be credited to Members' accounts in the form of KLUB Points by 31 July 2019, i.e. an extra 24,000 KLUB Points upon HK\$3,500 same-day spending; an extra 60,000 KLUB Points upon HK\$10,000 same-day spending (Expiry date: 30 September 2019). The K Dollar Conversion Rate will be based on the Membership tier's designated rate at the time of conversion.

K Dollar Conversion Rate:

KLUB 11 Black Card Members: 150 KLUB Points = 1 K Dollar

KLUB 11 Gold Card Members: 200 KLUB Points = 1 K Dollar<sup>#</sup>

<sup>#</sup> The Special Conversion Rate is valid until 30 June 2019. Standard Conversion Rate: 250 KLUB Points = 1 K Dollar.

### **4.3 Copying Eligible Receipts**

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and keep the electronic copies for audit purpose.

### **4.4 Marking on Eligible Receipts**

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. The Eligible Receipt marked by KLUB 11 cannot be used again for redeeming gifts from other promotions (e.g Rewarding Journey).

### **4.5 Verification of Identity**

Member shall present his or her original valid Gold Card or Black Card membership card for inspection at the time of redemption.

### **4.6 No Exchange**

The extra KLUB Points cannot be exchanged for cash or other gifts.

Receipts that have been used for this gift redemption at K11 will not be eligible for any cash refund.

### **4.7 Quality of Goods and Services**

Goods and services to be redeemed by under the Activity are not provided by KLUB 11. KLUB 11 and K11 Concepts Limited are not liable for the quality of such goods and services and any replacement or refund thereof.

### **4.8 No Liability**

KLUB 11 does not warrant that the products and services offered by the individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, KLUB 11 disclaims all liability in relation to such products and services. The participants in the Activity shall waive all his/her rights and interest, if any, of any natures to pursue against KLUB 11.

### **4.9 Termination of the Activity**

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

## **5 General Terms and Conditions applicable to the Activity**

### **5.1 Amendment**

KLUB 11 has the right to amend any these terms and conditions at any time without any prior notice.

## **5.2 Interpretation**

KLUB 11 has the right to interpret these terms and conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

## **5.3 English Version Prevails**

The Chinese version of these terms and conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

## **5.4 Governing Laws**

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 1 July 2019.

**有關 KLUB 11 6 月狂熱樂購：加倍 K Dollar！獎賞**  
**(2019 年 6 月 1 日至 2019 年 6 月 30 日)**  
**之條款及細則**

**1 適用活動**

1.1 每位參與 K11 Loyalty Program Limited (“KLUB 11”) 舉辦下述第 2 條的活動 (“活動”) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則。

**2 活動詳情**

**活動: KLUB 11 6 月狂熱樂購：加倍 K Dollar！獎賞**

**2019 年 6 月 1 日至 2019 年 6 月 30 日 (“活動期”)**

2.1 KLUB 11 黑卡 / 金卡會員於活動期內在 K11 同日消費滿指定金額，可憑消費最少兩個商戶發出或以上及最多四張之認可電子收據（每張收據金額為最少港幣 50 元，K Dollar 作消費之金額除外）於 K11 3 樓 KLUB 11 禮賓專區登記積分後換取以下指定禮品 (“禮品”)。

認可會員	指定消費金額 (港幣)	禮品	同等積分
黑卡、金卡會員	港幣 3,500 元	黑卡會員：160 K Dollars 金卡會員：120 K Dollars	24,000 KLUB 積分
黑卡、金卡會員	港幣 10,000 元	黑卡會員：400 K Dollars 金卡會員：300 K Dollars	60,000 KLUB 積分

2.2 額外 K Dollar 將以 KLUB 積分形式送出，並將於 2019 年 7 月 31 日或之前存入會員的 KLUB 11 帳戶。(如：同日消費滿港幣 3,500 元，可獲賞額外 24,000 KLUB 積分；同日消費滿港幣 10,000 元，可獲賞額外 60,000 KLUB 積分。) 額外 KLUB 積分到期日為 2019 年 9 月 30 日。K Dollar 轉換率將按照轉換 KLUB 積分時的會員等級計算。

**3 換領限制**

活動期間，每位黑卡 / 金卡會員每天只可換領同一消費額度的獎賞一次。

**4 適用於活動的特別條款及細則**

**4.1 定義**

4.1.1 “合格收據”是指 K11 商戶於換領日就當天合格交易發出一張機印收據正本。KLUB 11 不接受任何影印或手寫的收據或支付憑據。KLUB 11 有權拒絕接受任何

懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。

4.1.2 “合格交易”是指任何人與 K11 的商戶之以電子貨幣付款的交易，但不包括：

- (a) 任何單一消費低於 50 港元；
- (b) 購買任何現金禮券、禮品卡或贈券、儲值卡或預付卡；
- (c) 任何兌換禮品、獎賞或工作坊相關的費用或其他行政費用；
- (d) 對八達通卡、充值卡或預付卡增值；
- (e) 於凱悅酒店的任何消費；
- (f) 慈善捐款；
- (g) 購買任何會籍；
- (h) 貨幣兌換；
- (i) 任何繳費（包括但不限於支付通訊費或水電等公用設施的費用）及
- (j) KLUB 11 不時指定的會員與指定商戶之間的任何其他交易。

4.1.3 “電子貨幣”指信用卡、借記卡及八達通卡。

4.1.4 其他沒有在本條款和條件中定義的條款與 KLUB 11 獎賞計劃條款及細則所作的定義具有相同的涵義。

## 4.2 額外積分存入

額外 K Dollar 將以 KLUB 積分形式送出，並將於 2019 年 7 月 31 日或之前存入會員的 KLUB 11 帳戶。（如：同日消費滿港幣 3,500 元，可獲賞額外 24,000 KLUB 積分；同日消費滿港幣 10,000 元，可獲賞額外 60,000 KLUB 積分。）額外 KLUB 積分到期日為 2019 年 9 月 30 日。K Dollar 轉換率將按照轉換 KLUB 積分時的會員等級計算。

K Dollar 轉換率

KLUB 11 黑卡會員：150 KLUB 積分 = 1 K Dollar

KLUB 11 金卡會員：200 KLUB 積分 = 1 K Dollar<sup>#</sup>

<sup>#</sup>優惠轉換率有效期至 2019 年 6 月 30 日。標準轉換率為 250 KLUB 積分 = 1 K Dollar。

## 4.3 複製合格收據

KLUB 11 有權將每張提交予 KLUB 11 作換領禮品的合格收據複製成電子版本，並保留該電子版本用於審計目的。

## 4.4 於合格收據上做標記

KLUB 11 有權於每張提交予 KLUB 11 作換領禮品的合格收據上做標記。該等已標記的

合格收據不可再次用於其他推廣（例如：Rewarding Journey）換領任何禮品。

#### **4.5 核實身份**

KLUB 11 會員於換領時，須出示其有效之黑卡或金卡會員卡原件，以核實身份。

#### **4.6 不可兌換**

額外積分不可兌換現金或其他禮品。凡已於 K11 參與此禮品換領之正式單據均不可作退款。

#### **4.7 產品及服務品質**

該些換領的產品及服務品並非由 KLUB 11 提供。KLUB 11 及 K11 Concepts Limited 不對該等產品及服務的品質承擔責任，亦不對產品及服務提供任何更換或退款。

#### **4.8 不承擔責任**

KLUB 11 不對由個別商戶提供或參加者就活動所換領的產品及服務為可銷售品質或適合任何目的作保證。KLUB 11 不對該等產品及服務承擔任何責任，而活動的參加者將放棄其追究 KLUB 11 的所有權利及利益（如有）。

#### **4.9 終止活動**

KLUB 11 有權隨時終止活動，而毋須事先通知。

### **5 適用於活動的一般條款及細則**

#### **5.1 修改**

KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。

#### **5.2 解釋**

本條款及細則的解釋權歸 KLUB 11。如有任何爭議，以 KLUB 11 對相關方作出的最終決定為準。

#### **5.3 以英文版本為準**

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

#### **5.4 適用法律**

本條款及細則受香港特別行政區法律管轄。

K11 Loyalty Program Limited 於 2019 年 6 月 1 日發布。