

**TERMS AND CONDITIONS IN RESPECT OF  
KLUB 11 Mooncake Redemption Program (Start from 1 August 2018 )**

**1 Applicable Activity**

By participation in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the activity.

**2 The details of Activity**

**Activity: KLUB 11 Mooncake Redemption Program 2018**

From 1 August 2018 to 23 Sep 2018 (the “**Promotion Period**”),

**2.1** Member whose spending reaches the designated amount at K11 (excluding spending by K Dollar(s)) with a maximum of 4 electronic receipts with same-day spending from at least 2 different merchants or use Designated KLUB Points to redeem for the Designated Gifts (“**Gifts**”) by presenting the said Eligible Receipts at KLUB Concierge Perks on 3/F of K11 Mall during the Promotion Period.

Eligible Member	Spending Tier (HKD)	Required KLUB Points	Gift
Black and Gold Card Members	6,888	3,500 (new Gold card member exemption)	<b>1 piece of Moon Luminous Night Limited edition mooncake voucher</b>
	NIL	30,000	

**3 Redemption Restriction**

a) During Promotion Period, each Member is entitled to redeem one same Gift per day only.

**4 Redemption of Goods and Services**

The redemption of the goods and/or services is subject to the terms and conditions.

**5 Special Terms and Conditions applicable to the Activity**

**5.1 Terms Used**

5.1.1 “Eligible Receipt” means an original machine-printed receipt issued by a merchant at

K11 on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

5.1.2 “Eligible Transaction” means a consumer transaction paid by Electronic Money between anyone and a merchant at K11 but excludes:

- (a) any single spending below HKD50;
- (b) any purchase of cash vouchers, gift cards or coupons, stored value cards or pre-paid cards;
- (c) payments pertaining to any gift, reward or workshop redemption or other administrative charges;
- (d) adding value to Octopus cards, stored value cards or pre-paid cards;
- (e) any spending at Hyatt Regency Hotel;
- (f) charity donations;
- (g) purchase of membership;
- (h) currency exchange;
- (i) any bill payment (including but not limited to payment of telecommunication or utility bills); and
- (j) any other transaction between the Members and the Participating Merchants as specified by KLUB 11 from time to time.

5.1.3 “Electronic Money” means credit cards, debit cards and Octopus cards.

5.1.4 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Program Terms and Conditions.

## **5.2 Place of Redemption**

5.2.1 The Gift must be redeemed by 23 September 2018 at KLUB Concierge Perks on 3/F of K11. Expired gift will not be reissued.

## **5.3 Copying Eligible Receipts**

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and keep the electronic copies for audit purpose.

## **5.4 Marking on Eligible Receipts**

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. The Eligible Receipt marked by KLUB 11 cannot be used again for redeeming gifts from other promotions (e.g Rewarding Journey).

## **5.5 Verification of Identity**

Member shall present his or her original valid membership card for inspection at the time of redemption.

#### **5.6 Limited Stock**

The Redemption gift is offered on a first-come-first-served basis while stock lasts.

#### **5.7 No Exchange**

The Redemption gift cannot be exchanged for cash or other gifts.

#### **5.8 Quality of Goods and Services**

Goods and services to be redeemed by under the Activity are not provided by KLUB 11. KLUB 11 and K11 Concepts Limited are not liable for the quality of such goods and services and any replacement or refund thereof.

#### **5.9 No Liability**

KLUB 11 does not warrant that the products and services offered by the individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, KLUB 11 disclaims all liability in relation to such products and services. The participants in the Activity shall waive all his/her rights and interest, if any, of any natures to pursue against KLUB 11.

#### **5.10 Termination of the Activity**

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

### **6 General Terms and Conditions applicable to the Activity**

#### **6.1 Amendment**

KLUB 11 has the right to amend any these terms and conditions at any time without any prior notice.

#### **6.2 Interpretation**

KLUB 11 has the right to interpret these terms and conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

#### **6.3 English Version Prevails**

The Chinese version of these terms and conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

#### **6.4 Governing Laws**

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 31 July 2018.

**有關 KLUB 11 Mooncake 獎賞換領**  
**(2018 年 8 月 1 日起)**  
**之條款及細則**

**1 適用活動**

1.1 每位參與 K11 Loyalty Program Limited ( “KLUB 11” ) 舉辦下述第 2 條的活動 ( “活動” ) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則。

**2 活動詳情**

**活動: KLUB 11 Mooncake 獎賞換領**

2018 年 8 月 1 日至 9 月 23 日 ( “活動期” )

2.1 會員於活動期內在 K11 消費滿指定金額(K Dollar 作消費之金額外) , 可憑由 2 個或以上的不同商戶發出最多四張之 K11 認可電子收據(同日消費)於 K11 3 樓 KLUB 禮賓專區免費換領以下指定禮品( “禮品” )。

認可會員	指定消費金額 (港幣)	所需 KLUB 積 分	禮品
黑卡及金卡 會員	6,888	3,500 (新金卡 會員豁免)	月夜光限量月餅禮券乙張
	NIL	30,000	

**3 換領限制**

a) 活動期間，每位會員每日只可換領乙份同樣禮品。

**4 換領產品及服務**

指定之產品及服務換領受有關條款及細則約束。

**5 適用於活動的特別條款及細則**

**5.1 定義**

5.1.1 “合格收據”是指 K11 商戶於換領日就當天合格交易發出一張機印收據正本。KLUB 11 不接受任何影印或手寫的收據或支付憑據。KLUB 11 有權拒絕接受任何懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。

5.1.2 “合格交易”是指任何人與 K11 的商戶之以電子貨幣付款的交易，但不包括：

- (a) 任何單一消費低於 50 港元；
- (b) 購買任何現金禮券、禮品卡或贈券、儲值卡或預付卡；
- (c) 任何兌換禮品、獎賞或工作坊相關的費用或其他行政費用；
- (d) 對八達通卡、充值卡或預付卡增值；
- (e) 於凱悅酒店的任何消費；
- (f) 慈善捐款；
- (g) 購買任何會籍；
- (h) 貨幣兌換；
- (i) 任何繳費（包括但不限於支付通訊費或水電等公用設施的費用）及
- (j) KLUB 11 不時指定的會員與指定商戶之間的任何其他交易。

5.1.3 “電子貨幣”指信用卡、借記卡及八達通卡。

5.1.4 其他沒有在本條款和條件中定義的條款與 KLUB 11 獎賞計劃條款及細則所作的定義具有相同的涵義。

## 5.2 換領地點

5.2.1 禮品必須於 2018 年 9 月 23 日前在 K11 3 樓 KLUB 禮賓尊區換領，過期作廢並不獲補發。

## 5.3 複製合格收據

KLUB 11 有權將每張提交予 KLUB 11 作換領禮品的合格收據複製成電子版本，並保留該電子版本用於審計目的。

## 5.4 於合格收據上做標記-

KLUB 11 有權於每張提交予 KLUB 11 作換領禮品的合格收據上做標記。該等已標記的合格收據不可再次用於其他推廣（例如：Rewarding Journey）換領任何禮品。

## 5.5 核實身份

KLUB 11 會員於換領時，須出示其有效會員卡，以核實身份。

## 5.6 數量有限

禮品數量有限，先到先得，換完即止。

## **5.7 不可兌換**

禮品不可兌換現金或其他禮品。

## **5.8 產品及服務品質**

該些換領的產品及服務品並非由 KLUB 11 提供。KLUB 11 及 K11 Concepts Limited 不對該等產品及服務的品質承擔責任，亦不對產品及服務提供任何更換或退款。

## **5.9 不承擔責任**

KLUB 11 不對由個別商戶提供或參加者就活動所換領的產品及服務為可銷售品質或適合任何目的作保證。KLUB 11 不對該等產品及服務承擔任何責任，而活動的參加者將放棄其追究 KLUB 11 的所有權利及利益（如有）。

## **5.10 終止活動**

KLUB 11 有權隨時終止活動，而毋須事先通知。

# **6 適用於活動的一般條款及細則**

## **6.1 修改**

KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。

## **6.2 解釋**

本條款及細則的解釋權歸 KLUB 11。如有任何爭議，以 KLUB 11 對相關方作出的最終決定為準。

## **6.3 以英文版本為準**

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

## **6.4 適用法律**

本條款及細則受香港特別行政區法律管轄。

K11 Loyalty Program Limited 於 2018 年 7 月 31 日發布。