

## TERMS AND CONDITIONS IN RESPECT OF

### KLUB 11 “Find Your Inner Beauty” campaign 2018 (27 April 2018 – 31 May 2018)

#### 1 Applicable Activity

By participation in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the activity.

#### 2 The details of Activity

##### Activity: KLUB 11 “Find Your Inner Beauty” campaign 2018

From 27 April 2018 – 31 May 2018 (the “**Promotion Period**”),

- 2.1** Member whose spending reaches the designated amount (excluding spending by K Dollar(s)) with a maximum of 4 electronic receipts with same-day spending (with at least one eligible receipt from participating merchants below) may redeem the Designated Gifts (“**Gifts**”) by presenting the said Eligible Receipts at KLUB Concierge Perks on 3/F of K11 Mall during the Promotion Period.

Eligible Member	Spending Tier (HKD)	Required KLUB Points	Gift
Registered Members/ Pre-members / Gold Card Members / Black Card Members	1,000	/	<b>Specially Picked Beauty Rewards + 2X KLUB Points</b>  <b>(redeem at shop)</b>
Gold Card Members / Black Card Members	3,000	/	<b>Complimentary Beauty Set (value up to: HK\$500) + 2X KLUB Points</b>

- 2.2** This promotion is applicable only to eligible spending transactions at participating Beauty & Health Care merchants at K11 Hong Kong (with at least one):

- Borghese
- Dr.Ci:Labo
- L’Occitane
- Melvita
- Menard
- Paul & Joe
- Pinkicon

- Sassou
- Skin Laundry
- Skin Inc.

- 2.3 KLUB 11 Black/Gold Card and Pre-Members are required to present their valid e-Membership card at participating merchants to enjoy the offers.
- 2.4 All complimentary gifts/ experience services cannot be exchanged for cash or other services or products. All redemptions are non-refundable and non-transferable.
- 2.5 Limited quota for all complimentary gifts/ experience sessions and are available on a first-come first-served basis. Each member can only enjoy the complimentary offer/ experience session of each participating merchant once during the promotion period.
- 2.6 Photos illustrated are for reference only.
- 2.7 KLUB 11 Black/Gold Card membership is mandatory in order to qualify for the bonus KLUB Points award.
- 2.8 This promotion cannot be used in conjunction with PICK11 offer, TASTE11 offer and any other special offer/discounts and the final KLUB Points earned (whichever is the highest amongst the offers at that time) will be credited to the account of the Black/Gold Card Member.
- 2.9 Each KLUB 11 Black/Gold Card Member can entitle to earn a maximum of 5,000 Bonus KLUB Points per member per day during the promotion period. Bonus KLUB Points will be credited to the account of the Black/Gold Card Member within 4-6 weeks after the Promotion ends.

### **3 Redemption Restriction**

During Promotion Period, each Member is entitled to redeem one same Gift per day only.

### **4 Redemption of Goods and Services**

The redemption of the goods and/or services is subject to the terms and conditions.

### **5 Special Terms and Conditions applicable to the Activity**

#### **5.3 Terms Used**

- 5.3.1 "Eligible Receipt" means an original machine-printed receipt issued by a merchant at K11 on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to

be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

5.3.2 “Eligible Transaction” means a consumer transaction paid by Electronic Money between anyone and a merchant at K11 but excludes:

5.3.2.1 any single spending below HKD50;

5.3.2.2 any purchase of cash vouchers, gift cards or coupons, stored value cards or pre-paid cards;

5.3.2.3 payments pertaining to any gift, reward or workshop redemption or other administrative charges;

5.3.2.4 adding value to Octopus cards, stored value cards or pre-paid cards;

5.3.2.5 any spending at Hyatt Regency Hotel;

5.3.2.6 charity donations;

5.3.2.7 purchase of membership;

5.3.2.8 currency exchange;

5.3.2.9 any bill payment (including but not limited to payment of telecommunication or utility bills); and

5.3.2.10 any other transaction between the Members and the Participating Merchants as specified by KLUB 11 from time to time.

5.3.3 “Electronic Money” means credit cards, debit cards and Octopus cards.

5.3.4 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Program Terms and Conditions.

#### **5.4 Place of Redemption**

The Redemption of the Gift sets out above shall be redeemed at KLUB Concierge Perks on 3/F of K11.

#### **5.5 Copying Eligible Receipts**

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and keep the electronic copies for audit purpose.

#### **5.6 Marking on Eligible Receipts**

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. The Eligible Receipt marked by KLUB 11 cannot be used again for redeeming gifts from other promotions (e.g Rewarding Journey).

### **5.7 Verification of Identity**

Member shall present his or her original valid Pre or Gold/Black membership card for inspection at the time of redemption.

### **5.8 Limited Stock**

The Redemption gift is offered on a first-come-first-served basis while stock lasts.

### **5.9 No Exchange**

The Redemption gift cannot be exchanged for cash or other gifts.

### **5.10 Quality of Goods and Services**

Goods and services to be redeemed by under the Activity are not provided by KLUB 11. KLUB 11 and K11 Concepts Limited are not liable for the quality of such goods and services and any replacement or refund thereof.

### **5.11 No Liability**

KLUB 11 does not warrant that the products and services offered by the individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, KLUB 11 disclaims all liability in relation to such products and services. The participants in the Activity shall waive all his/her rights and interest, if any, of any natures to pursue against KLUB 11.

### **5.12 Termination of the Activity**

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

## **6 General Terms and Conditions applicable to the Activity**

### **6.3 Amendment**

KLUB 11 has the right to amend any these terms and conditions at any time without any prior notice.

### **6.4 Interpretation**

KLUB 11 has the right to interpret these terms and conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

### **6.5 English Version Prevails**

The Chinese version of these terms and conditions are for reference only. In case

of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

#### **6.6 Governing Laws**

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

**有關 KLUB 11 “Find Your Inner Beauty”獎賞換領**  
**(2018 年 4 月 27 日至 2018 年 5 月 31 日)**  
**之條款及細則**

**1 適用活動**

1.1 每位參與 K11 Loyalty Program Limited ( “KLUB 11” ) 舉辦下述第 2 條的活動 ( “活動” ) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則。

**2 活動詳情**

**活動: KLUB 11 “Find Your Inner Beauty”獎賞換領**

2018 年 4 月 27 日至 2018 年 5 月 31 日 ( “活動期” )

2.1 會員於活動期內在 K11 消費滿指定金額(K Dollar 作消費之金額外)·可憑最多四張之認可電子收據(同日消費及其中一張必須由指定美容及護理參與商戶發出) 於 K11 3 樓 KLUB 禮賓專區免費換領以下指定禮品( “禮品” )。

認可會員	指定消費金額 (港幣)	所需 KLUB 積分	禮品
KLUB 11 註冊/ 普通/金/黑卡會員	1,000	/	美肌禮品 +2 倍 KLUB 積分 (於參與商戶內換領)
KLUB 11 金/黑 卡會員	3,000	/	驚喜美肌禮品套裝乙套+2 倍 KLUB 積分(價值高達: HK\$500)

2.2 此推廣只適用於香港 K11 指定美容及護理參與商戶的合格消費交易(其中一張) :

- Borghese
- Dr.Ci:Labo
- L’Occitane
- Melvita
- Menard
- Paul & Joe
- Pinkicon
- Sassou
- Skin Laundry
- Skin Inc.

**2.3** KLUB 11 金/黑卡及普通會員須向參與商戶出示有效之電子會員卡方可享有優惠。

**2.4** 所有參與商戶送出之禮品及體驗服務均不可退回、兌換現金或其他服務或產品。

**2.5** 參與商戶送出之禮品及體驗服務數量/名額有限，先到先得。每位會員於推廣期內只限獲享每個參與商戶之禮品及體驗服務乙次。

**2.6** 圖片只供參考。

**2.7** 顧客必須為 KLUB 11 金/黑卡會員方可賺取額外 KLUB 積分。

**2.8** 此推廣優惠不可與 PICK11、TASTE11 優惠及其他優惠或折扣同時使用。最後存入金/黑卡會員賬戶內之 KLUB 積分將以當時賺取之最高數目為準。

**2.9** 每位 KLUB 11 金/黑卡會員於推廣期內最多每人每日可獲額外 5,000 KLUB 積分。於推廣期內所賺取之額外 KLUB 積分將於推廣期結束後 4-6 星期內存入 KLUB 11 金/黑卡會員的賬戶內。

### **3 換領限制**

活動期間，每位會員每日只可換領乙份同樣禮品。

### **4 換領產品及服務**

指定之產品及服務換領受有關條款及細則約束。

### **5 適用於活動的特別條款及細則**

#### **5.6 定義**

**5.6.1** “合格收據”是指 K11 商戶於換領日就當天合格交易發出一張機印收據正本。KLUB 11 不接受任何影印或手寫的收據或支付憑據。KLUB 11 有權拒絕接受任何懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。

**5.6.2** “合格交易”是指任何人與 K11 的商戶之以電子貨幣付款的交易，但不包括：

**5.6.2.1** 任何單一消費低於 50 港元；

**5.6.2.2** 購買任何現金禮券、禮品卡或贈券、儲值卡或預付卡；

**5.6.2.3** 任何兌換禮品、獎賞或工作坊相關的費用或其他行政費用；

**5.6.2.4** 對八達通卡、充值卡或預付卡增值；

- 5.6.2.5 於凱悅酒店的任何消費；
- 5.6.2.6 慈善捐款；
- 5.6.2.7 購買任何會籍；
- 5.6.2.8 貨幣兌換；
- 5.6.2.9 任何繳費( 包括但不限於支付通訊費或水電等公用設施的費用 )  
及
- 5.6.2.10 KLUB 11 不時指定的會員與指定商戶之間的任何其他交易。

5.6.3 “電子貨幣”指信用卡、借記卡及八達通卡。

5.6.4 其他沒有在本條款和條件中定義的條款與 KLUB 11 獎賞計劃條款及細則所作的定義具有相同的涵義。

## **5.7 換領地點**

於 K11 3 樓 KLUB 禮賓尊區進行換領。

## **5.8 複製合格收據**

KLUB 11 有權將每張提交予 KLUB 11 作換領禮品的合格收據複製成電子版本，並保留該電子版本用於審計目的。

## **5.9 於合格收據上做標記-**

KLUB 11 有權於每張提交予 KLUB 11 作換領禮品的合格收據上做標記。該等已標記的合格收據不可再次用於其他推廣 ( 例如:Rewarding Journey ) 換領任何禮品。

## **5.10 核實身份**

KLUB 11 會員於換領時，須出示其有效金/黑卡會員卡原件，以核實身份。

## **5.11 數量有限**

禮品數量有限，先到先得，換完即止。

## **5.12 不可兌換**

禮品不可兌換現金或其他禮品。

## **5.13 產品及服務品質**

該些換領的產品及服務品並非由 KLUB 11 提供。KLUB 11 及 K11



Concepts Limited 不對該等產品及服務的品質承擔責任，亦不對產品及服務提供任何更換或退款。

#### **5.14 不承擔責任**

KLUB 11 不對由個別商戶提供或參加者就活動所換領的產品及服務為可銷售品質或適合任何目的作保證。KLUB 11 不對該等產品及服務承擔任何責任，而活動的參加者將放棄其追究 KLUB 11 的所有權利及利益（如有）。

#### **5.15 終止活動**

KLUB 11 有權隨時終止活動，而毋須事先通知。

### **6 適用於活動的一般條款及細則**

#### **6.6 修改**

KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。

#### **6.7 解釋**

本條款及細則的解釋權歸 KLUB 11。如有任何爭議，以 KLUB 11 對相關方作出的最終決定為準。

#### **6.8 以英文版本為準**

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

#### **6.9 適用法律**

本條款及細則受香港特別行政區法律管轄。

K11 Loyalty Program Limited 於 2018 年 5 月 17 日發布。