

## **KLUB 11 x Singapore Airlines Jointly Present**

### **<Travel Rewards> Terms and Conditions**

#### **General**

1. This “KLUB 11 x Singapore Airlines Jointly Present <The Key to Your Next Getaway>” promotion is valid from 20 October to 19 November 2017 (both dates inclusive).
2. This promotion is applicable to eligible spending transactions at all K11 merchants and designated participating merchants at K11 Hong Kong:
  - AIGLE
  - BACKERS
  - Columbia
  - Cote&Ciel
  - Hedgren
  - K11 Design Store
  - House of Samsonite
  - Rockport
  - The North Face
  - Victorinox
  - ZIXAG
3. KLUB 11 Gold Card and Pre-Members are required to present their valid e-Membership card at participating merchants to enjoy the offers.
4. All offers cannot be exchanged for cash or other services or products. All offers are non-refundable and non-transferable.
5. Limited quota for all offers and are available on a first-come first-served basis. Each member can only enjoy the offers once during the promotion period.
6. Photos illustrated are for reference only.
7. KLUB 11 Gold Card membership is mandatory in order to qualify for the bonus Klub Points award.
8. This promotion cannot be used in conjunction with PICK11 offer, TASTE11 offer and any other special offer/discounts and the final Klub Points earned (whichever is the highest amongst the offers at that time) will be credited to the account of the Gold Card Member.
9. Other KLUB 11 Program Terms and Conditions apply.
10. K11 Loyalty Program Limited shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the offer, except for any liability which cannot be excluded by law.
11. K11 Loyalty Program Limited is not the providers of any of these products and/or services herein and make no representation or warranty in relation to the same.
12. K11 Loyalty Program Limited reserves the right to change the terms and conditions at any time without prior notice.
13. In case of any disputes, K11 Loyalty Program Limited and participating merchants reserve the right to make the final judgment and the decision of K11 Loyalty Program Limited and participating merchants shall be final.
14. In case of discrepancy between the English and Chinese versions of these terms and conditions, the English version will prevail.

15. These terms and conditions shall be governed by the laws of Hong Kong Special Administrative Region.

**Shop, Pack & Fly!**

16. From 20 October to 19 November 2017, KLUB 11 Members simply need to **Shop** at K11 to reach the designated amount below to enjoy the special Singapore Airline airfares. Upon successful registration of your spending at our Concierges or via the K11 App, each eligible KLUB 11 Member will be given a special promo code\* to book the exclusive fares from 1 December 2017 to 11 December 2017!

Eligible same-day spending amount during the promo period	Eligible merchants
HKD3,000	All merchants in K11 including one receipt from either of the below travel merchants:  One of the receipt must be issued by one of these designated merchants: AIGLE, BACKERS, Columbia, cote&ciel, Hedgren, The North Face, K11 Design Store, House of Samsonite, Rockport, Victorinox and ZIXAG
HKD3,500	All merchants in K11

17. The promo code will be sent to eligible KLUB 11 Gold Card member via the registered email in KLUB 11 membership account by 30 November 2017.
18. Same-day spending is calculated based on a maximum of 4 electronic receipts (Minimum HKD50 per receipt) from at least 2 different merchants.

**Special KLUB 11 x Singapore Airlines fares offers:**

19. KLUB 11 Members fulfill the spending requirement mentioned in Terms and Conditions number 16 can entitle to the Promo code provided by Singapore Airlines, which can be used to book exceptional fares from 1 to 11 December 2017 on the Singapore Airlines website or via the SingaporeAir App to Singapore, Bali, Penang and San Francisco on Economy and Premium Economy Class. Details please refer to below table:

Destinations	Special iLoveSQ x K11 fares		Travel Period  (Departure from Hong Kong)
	Economy	Premium Economy	
Singapore	HKD700/HKD1,100	HKD3,000	02 Jan – 25 Mar 2018 excluding 10–21 Feb 2018
Bali	HKD1,500		02 Jan – 25 Mar 2018 excluding 10–21 Feb 2018

Penang	HKD1,500	-	02 Jan – 25 Mar 2018 excluding 10–21 Feb 2018
San Francisco	HKD3,000	HKD11,000	11 Feb – 22 Mar 2018

20. Bookings depend on individual destinations. Travel blackout dates and flight restrictions may apply.
21. Promo code needs to be applied before flight search to access the special fares.
22. Airport and governmental taxes are not included (per person approximately HK\$450 to Singapore, HK\$820 to San Francisco, HK\$400 to Penang and HK\$450 to Bali). Promotional seats are limited and subject to availability. For detailed fare terms and conditions, please refer to [www.singaporeair.com/k11](http://www.singaporeair.com/k11)

**23. Special KLUB 11 Joining Privilege to Singapore Airlines customers:**

Ticket holder of Singapore Airlines, can become a KLUB 11 Gold Card member (upon successful registration) with a same-day spending of HKD2, 400 (normal requirement is HKD3, 000). Customers need to quote “SQK11” and present the ticket proof (bought between 1 April to 19 November 2017) at G/F concierge or 3/F Klub concierge to enjoy this offer!

**24. Special Terms and Conditions applicable to the Activity**

**– Terms Used**

- i. “Eligible Receipt” means an original machine-printed receipt issued by a merchant at K11 on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.
- ii. “Eligible Transaction” means a consumer transaction paid by Electronic Money between anyone and a merchant at K11 but excludes:
  1. any single spending below HKD50;
  2. any purchase of cash vouchers, gift cards or coupons, stored value cards or pre-paid cards;
  3. payments pertaining to any gift, reward or workshop redemption or other administrative charges;
  4. adding value to Octopus cards, stored value cards or pre-paid cards;
  5. any spending at Hyatt Regency Hotel;
  6. charity donations;
  7. purchase of membership;

8. currency exchange;
  9. any bill payment (including but not limited to payment of telecommunication or utility bills); and
  10. Any other transaction between the Members and the Participating Merchants as specified by KLUB 11 from time to time.
- iii. "Electronic Money" means credit cards, debit cards and Octopus cards.
  - iv. Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Program Terms and Conditions.

– **Copying Eligible Receipts**

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and keep the electronic copies for audit purpose.

– **Marking on Eligible Receipts**

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. The Eligible Receipt marked by KLUB 11 cannot be used again for redeeming gifts from other promotions (e.g Rewarding Journey).

– **Verification of Identity**

Member shall present his or her original valid Pre or Gold membership card for inspection at the time of redemption.

– **Limited Stock**

The Gift is offered on a first-come-first-served basis while stock lasts.

– **No Exchange**

The Gift cannot be exchanged for cash or other gifts.

– **Quality of Goods and Services**

Goods and services to be redeemed by under the Activity are not provided by KLUB 11. KLUB 11 and K11 Concepts Limited are not liable for the quality of such goods and services and any replacement or refund thereof.

– **No Liability**

KLUB 11 does not warrant that the products and services offered by the individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, KLUB 11 disclaims all liability in relation to such products and services. The participants in the Activity shall waive all his/her rights and interest, if any, of any natures to pursue against KLUB 11.

– **Termination of the Activity**

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

**25. General Terms and Conditions applicable to the Activity**

– **Amendment**

KLUB 11 has the right to amend any these terms and conditions at any time without any prior notice.

– **Interpretation**

KLUB 11 has the right to interpret these terms and conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

– **English Version Prevails**

The Chinese version of these terms and conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

– **Governing Laws**

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 9 October 2017.