

ROSEWOOD HONG KONG Exclusive Privileges

KLUB Points Earning

1. Hotel Room Stay and Residence Stay

<p>Hotel Room Stay</p> <ul style="list-style-type: none">• Stay at Rosewood Hong Kong for one or more consecutive nights to earn 10,000 KLUB Points per stay
<p>Residence Stay</p> <ul style="list-style-type: none">• Continuous stay at Rosewood Residence for 6 months to earn 500,000 KLUB Points• 1,000,000 KLUB Points per each continuous stay of 12 months
<p>How to earn:</p> <ul style="list-style-type: none">• Present KLUB 11 e-membership card at check-in at Rosewood Hong Kong with membership number

Terms and Conditions:

- Rosewood Hong Kong guests are eligible to earn 10,000 KLUB Points per stay.
- 10,000 KLUB Points are only eligible for guests who made reservation through Rosewood Hong Kong Website page.
- Rosewood Residence guests are eligible to earn 500,000 KLUB Points for a continuous stay of 6 months and 1,000,000 KLUB Points per each continuous stay of 12 months.
- KLUB Points earning can be used in conjunction with the guest room discount/ Resident room offers for specific KLUB 11 membership tiers.
- KLUB Points earning is applicable to all room stays.
- KLUB Points can only be earned by one member per room, per stay.
- KLUB Points earning is not applicable for split stays.
- KLUB Points will be credited to your membership account 2-4 weeks after the completion of each stay.
- Spending at Rosewood Hong Kong will not be counted towards the accumulative spending requirement for upgrading or renewing the KLUB 11 membership.
- Other KLUB 11 Programme terms and conditions apply.
- In case of any dispute, KLUB 11 Programme and Rosewood Hong Kong reserve the right of final decision.

2. Dining

Spend at participating dining outlets at Rosewood Hong Kong to earn 1 KLUB Point for every HK\$1 spent

Participating dining outlets:

- Asaya Kitchen
- Bayfare Social
- Butterfly Patisserie
- CHAAT
- HENRY
- Holt's Café
- The Butterfly Room
- The Legacy House

How to earn:

- Present your KLUB 11 e-membership card when requesting the bill at the time of payment at the above restaurants in order to earn KLUB Points

Terms and Conditions:

- KLUB 11 Members are required to present their KLUB 11 e-membership card at the time of payment for KLUB Points earning. Date back earning will not be accommodated via Rosewood Hong Kong.
- KLUB Points earning is applicable for dine-in only, except Butterfly Patisserie.
- KLUB Points earning is not applicable to certain promotional menus, credit card discounts and other dining partner-related promotions. KLUB 11 Members are advised to check with participating dining outlet(s) concerned prior to dining.
- KLUB Points can be earned on total food and beverage spending including service charges excluding tips.
- Blackout dates apply.
- KLUB Points can only be earned by one member per each dining transaction.
- KLUB Points will be credited to your membership account 2-4 weeks after each transaction.
- Points earning is not applicable to Gift Card purchase.
- Spending at Rosewood Hong Kong will not be counted towards the accumulative spending requirement for upgrading or renewing the KLUB 11 membership.
- Other KLUB 11 Programme terms and conditions apply.
- In case of any dispute, KLUB 11 Programme and Rosewood Hong Kong reserve the right of final decision.

3. Asaya

<ul style="list-style-type: none">• Earn extra 10,000 KLUB Points for retail purchase over HK\$3,000• Earn 1 KLUB Point for every HK\$1 spent on in-house treatment or retail purchase
How to earn: Present e-membership card at time of payment at Asaya, Rosewood Hong Kong

Terms and Conditions:

- KLUB 11 Members are required to present their KLUB 11 e-membership card at the time of payment for KLUB Points earning. Date back earning request will not be accommodated.
- KLUB Points will be credited to your membership account 2-4 weeks after each transaction.
- Points earning is not applicable to Gift Card purchase or online purchase.
- Spending at Rosewood Hong Kong will not be counted towards the accumulative spending requirement for upgrading or renewing the KLUB 11 membership.
- Other KLUB 11 Programme terms and conditions apply.
- In case of any disputes, KLUB 11 Programme and Asaya reserve the right of final decision.

4. Banquet booking

<ul style="list-style-type: none">• Earn 500,000 KLUB Points for hosting any private lunch or dinner event at Pavilion Hall and private lunch event at Grand Ballroom• Earn 1,000,000 KLUB Points for hosting any private dinner event at Grand Ballroom
How to earn: Present e-membership card at time of payment at Rosewood Hong Kong

Terms and Conditions:

- KLUB 11 Members are required to present their KLUB 11 e-membership card at the time of payment for KLUB Points earning. Date back earning request will not be accommodated.
- KLUB Points earning cannot be used in conjunction with any other promotions or rates (excluding New World card holders and Rosewood associates discount).

- KLUB Points can only be earned by event contract signee with one KLUB 11 membership only per event including social or wedding event.
- Minimum food & beverage charge applied according to the event date.
- KLUB Points will be credited to your membership account 2-4 weeks after each transaction.
- Points earning is not applicable to Gift Card purchase or online purchase.
- Spending at Rosewood Hong Kong will not be counted towards the accumulative spending requirement for upgrading or renewing the KLUB 11 membership.
- Other KLUB 11 Programme terms and conditions apply.
- In case of any disputes, KLUB 11 Programme and Rosewood Hong Kong reserve the right of final decision.

Spend with K Dollar

You can spend your K Dollar at Rosewood Hong Kong for hotel room stay, asaya and below participating dining outlets.

Participating dining outlets:

- Asaya Kitchen
- Bayfare Social
- Butterfly Patisserie
- CHAAT
- HENRY
- Holt's Café
- The Butterfly Room
- The Legacy House

Terms and Conditions:

- KLUB 11 Programme terms and conditions apply.
- For more details, please click [here](#).

Rosewood Hong Kong – KLUB 11 Black Card Member Year Round offer (Hotel Room Stay)

Rosewood Hong Kong:

- 10% off Best Available Rate
- Enjoy next room category upgrade at check-in (subject to availability)

Rosewood Residences:

- One-off HK\$5,000 hotel credit for 6-month contract or above

Rosewood Hong Kong Terms and Conditions:

1. This offer cannot be combined with any other promotions or rates.
2. Booking is subject to room availability.
3. This offer is not applicable for group bookings.
4. Other terms and conditions apply.
5. Advance reservation is required used the Promo Code:
 - Black Card Members: KLUB11BLK
<https://www.rosewoodhotels.com/en/hong-kong/accommodation>
Or via phone or email
 - Reservation hotline: (852) 3891 8350
 - Reservation email: hongkong.reservations@rosewoodhotels.com

Rosewood Residences Terms and Conditions:

1. Subject to the signing of Long Stay Agreement with the check-in date between 1st January 2021 and 31st December 2021.
2. The hotel credit can be applied towards the purchases of the hotel services except the suite charges of the suite hotel room, room rate of the hotel room, third-party services or retail items.
3. The hotel credit is non-transferrable and must be redeemed within the first contract period.
4. Offer cannot be exchanged for cash.
5. Guests must present their e-membership card for verification upon making reservation.
6. In case of any disputes, Rosewood Hong Kong reserves the right of final decision.
7. Other terms and conditions apply.
8. Advance reservation is required via phone or email
 - Reservation hotline: (852) 3891 8610
 - Reservation email: hongkong.residences@rosewoodhotels.com

Rosewood Hong Kong – KLUB 11 Black Card Member Year Round offer (Dining Offer)

Enjoy 15% off on food and beverage for dine-in consumption at Rosewood Hong Kong.

Participating dining outlets:

- Asaya Kitchen
- Bayfare Social
- Butterfly Patisserie*
- The Butterfly Room**

- Holt's Café
- The Legacy House

General Terms & Conditions

1. Offers cannot be used in conjunction with other offers and/or promotions.
2. Offers are subject to availability.
3. Blackout dates include New Year Day, 1st to 3rd day of Chinese Lunar New Year, Valentine's Day, Mother's Day, Father's Day, HKSAR Establishment Day (1st July), National Day of People's Republic of China (1st October), Christmas (24th to 26th December), New Year' Eve (31st December).
4. Members have to make their reservation by calling F&B reservations team (+852) 3891 8732 and mention the details of the program offer in order in order to enjoy the offer, subject to seat availability.
5. Members must present their KLUB 11 e-membership card for verification in person upon arrival
6. Offer cannot be redeemed for cash, re-sold or exchanged for any other products or services
7. In case of any disputes, Rosewood Hong Kong reserves the right of final decision
8. Members can make transaction with K Dollars but cannot earn KLUB points in the transactions which the offers apply

Special Terms and conditions for 15% discount at outlets

1. To enjoy the offers, Members must make their reservation by calling Rosewood Hong Kong's F&B reservations team and subject to seat availability
2. Offers are applicable to maximum of 6 diners, including the Member who make the booking
3. Offers applicable to dine-in consumption of Members only
4. The 15% discount is not applicable to corkage, cake cutting fee & other miscellaneous charges
5. Offers are not applicable to private dining rooms of the relevant F&B outlets.

***Special Terms and conditions for 15% discount at Butterfly Patisserie**

1. The 15% Discount is applicable to food items only (i.e. Pastries / Cakes / Chocolates / Ice Cream).
2. The 15% Discount is not applicable to retail items and purchase of gift card.

****Special Terms and conditions for 15% discount at The Butterfly Room**

1. The 15% Discount is not applicable to afternoon tea session

Merchants Offers General Terms and Conditions:

1. A valid KLUB 11 e-Membership Card must be presented to enjoy these offers. Photos of the e-Membership Card will not be accepted.
2. In case of any dispute, K11 Loyalty Program Limited and the corresponding merchants reserve the right of final decision.
3. Other terms and conditions of K11 Loyalty Program Limited and the corresponding merchants apply.